



99EC036/77527

Patent

Date: December 15, 2000

User ³⁰⁰
Sector ^{#3}
\$**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: James, et al.

Group Art:

Appn No.: 09/675,597

Examiner: Not yet assigned

Filed: September 29, 2000

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Assistant Commissioner for Patents, Washington, DC 20231, on this date:

For: System and Method of Using a Phone to Access Information in a Call Center

12/15/2000

Attorney Docket No.: 99EC036/77527

Date

Registration No.: 45,759

Attorney for Applicant(s)

ASSISTANT COMMISSIONER FOR PATENTS
Washington, D.C. 20231

Sir:

RESPONSE TO NOTICE TO FILE MISSING PARTS

Transmitted herewith in response to the Notice to File Missing Parts dated November 17, 2000 are:

- (X) Copy of Form PTO-1533 – Notice to File Missing Parts of Application.
- (X) Declaration or oath for this application.
- (X) Assignment(s) of the invention to ROCKWELL ELECTRONIC COMMERCE CORPORATION with Recordation Form Cover Sheet.
- () _____ Statement(s) of Small Entity Status.
- () Petition for Extension of Time.
- () Check in the amount of \$_____ to cover the filing fee and surcharge is enclosed.
- () Check in the amount of _____ to cover the fee for recording the assignment(s) is enclosed.
- (X) The Commissioner is hereby authorized to charge \$130.00 to cover the surcharge and \$40.00 for the recording of the assignment to Deposit Account No. 03-2470.
- (X) The Commissioner is hereby authorized to charge any additional fees which may be required to this application under 37 C.F.R. §§1.16-1.17, or credit any overpayment, to Deposit Account No. 03-2470/ Should no proper amount be enclosed herewith, as by a check being in the wrong amount, unsigned, post-dated, otherwise improper or informal or even entirely missing, the Commissioner is authorized to charge the unpaid amount to Deposit Account No. 03-2470. A duplicate copy of this sheet is enclosed.

120 South Riverside Plaza, 22nd Floor
Chicago, Illinois 60606
(312) 655-1500

WELSH & KATZ, LTD.

By: _____

Indira Saladi

Registration No. 45,759

#3



UNITED STATES PATENT AND TRADEMARK OFFICE

COMMISSIONER FOR PATENTS
UNITED STATES PATENT AND TRADEMARK OFFICE
WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
09/675,597	09/29/2000	Eric James	99EC036-77527

WELSH & KATZ, LTD.
120 South Riverside Plaza 22nd Floor
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FORMALITIES LETTER



OC000000005565047

Date Mailed: 11/17/2000



NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given TWO MONTHS from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(e) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 130.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE

12/28/2000 SDENBOB1 00000007 032470 09675597

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